



Terms and Conditions

(signature at the end of document mandatory)

- On our website www.mantamaria.com or divecenter.mantamaria.com you will be able to easily find all necessary information to make your booking through the following email: info@mantamaria.com;
- Our website provides all the information about our dive sites, therefore, you should pay attention to the required certification level when you make your booking and/or book for divers under 18 years old.

All services must be paid in advance (We accept payments by bank transfer or other)

- 50% to secure the booking;
- 50% - 30 days before the arrival;
- Extras must be payed at the check-out;
- All packages are personal and non transferable;
- **Cancellation:** 30 days before the arrival;
- Some dive spots are subject to extra fees;
- Note: [Bookings have a minium of people to go out and also capacity limits. I tis conveniente to confirm it.](#)

Check-in for diving

- You must be presente at the dive center if possible the day before the dives or at least half an hour before the scheduled departure time;
- You must have your scuba diving certification with you, your dive insurance, medical statement and logbook;
- If necessary, request additional equipment from the dive center;
- Fill in and sign the booking form;
- If you don't have a registered dive in the last [6 mouths a Refresh Dive is required at your own expense.](#)

Equipment

- The dive center can provide the necessary equipment upon rental;
- In case of los sor damage of the Center's equipment, the equivalente cost of a new piece of equipment will be charged to the customer at the end of the dive.

Briefing:

- You must listen carefully and follow the instructions of those responsible for the briefing;
- The briefing may be conducted on the premises of the dive center or upon arrival at the dive site (boat), at the discretion of the person responsible for the briefing.

Dive:

- The dive center always performs [two consecutive](#) dives (with proper surface interval) per dive trip;
- The non realization of the dives, for unrelated reasons to the dive center, will not be refunded, transmissible or re-scheduled;
- The dive center may decide not to make or postpone the diving trips, due to unpredictable circumstances, such as, weather conditions and logistical or security issues.

Code of conduct

- Any unacceptable behavior, conducted by the customer, towards the dive center's staff, and/or other customers will result in immediate cancelation of the services without the right to refund;
- The customer must accept and respect the decisions of the dive center's team, with regards to diving activities;
- The customer must know and respect the rules and security procedures of the dive sites, including the specific ones of the marine reserves;
- Complaints should be made immediately in the respective Complaints Book.

Cancellation/No-Show

- A no-show at the dive center without prior notice of at least **thirty days**, will result in a no refund of the amounts paid;
- If you have a dive pack, the scheduled dates must be respected. In case of quitting of one or more dives, they will not be refundable or transferable.

Proteção de dados Pessoais

Política de proteção de dados pessoais:

- I have read and accept the "Personal data protection policy" of Mantamaria.
- Consent for the processing of personal data
- During the dive trips or events, images or videos can be captured.
- I allow the processing of personal data by Mantamaria, for matters such as diving activities and courses or any kind of events.

For mor information click here www.mantamaria.com

Observations

1. In order to avoid inconvenience due to cancellation / no-show of any of the dive center services, we advise travel insurance that covers such matters;
2. The act of reservation implies the acceptance of all of the above rules;

I hereby confirm with my signature that I have read and accepted the Terms and Conditions of Mantamaria Lda. which were given to me for my acknowledgement.

Signature: _____ **Date:** _____